

## Technical Bulletin #35

Please Pass On To Your Technicians

### DESCRIPTION

DATE: 21 JULY 2006

SUBJECT: **Superscan Housing**

- The purpose of this Bulletin is to inform you of a **TEMPORARY CHANGE** to the housing of the Superscan II.

### GUIDELINES

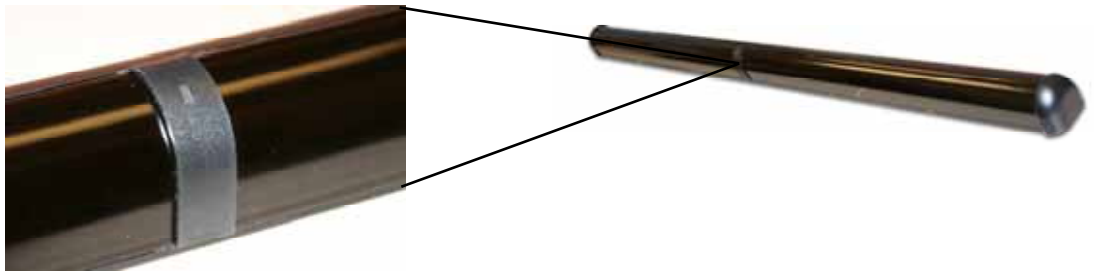
#### INSTALLATION NOTE:

The sensor you are about to install looks slightly different than the regular BEA SuperScan you are familiar with. Please notice the presence of an additional light pipe in the center of the unit.

There is no known performance issue linked to the presence of this new component – its only purpose is to connect seamlessly the two lenses of the sensor.

Regular SuperScan sensors should be available toward the end of August 2006.

BEA apologizes for any inconvenience to you or your customer – For additional information; please contact your sales representative at 1-800-523-2462.



Additional Light Pipe

### COMPANY CONTACT

Do not leave problems unresolved. If a satisfactory solution cannot be achieved after troubleshooting a problem, please call B.E.A., Inc. If you must wait for the following workday to call B.E.A., leave the door inoperable until satisfactory repairs can be made. Never sacrifice the safe operation of the automatic door or gate for an incomplete solution.

The following numbers can be called 24 hours a day, 7 days a week. For more information, visit [www.beainc.com](http://www.beainc.com).

West: 1-888-419-2564  
South-East: 1-800-407-4545  
US and Canada: 1-866-249-7937

Mid-West: 1-888-308-8843  
North-East: 1-866-836-1863  
Canada: 1-866-836-1863